

September 18, 2026

FOR IMMEDIATE RELEASE

Nichirei Corporation

Regarding System Failures within the Nichirei Group

Nichirei Corporation has been investigating the system failure announced on July 13, 2026, in collaboration with external experts and relevant authorities.

As a result of the investigation, we have confirmed a data breach involving personal information stored on some of the servers affected by a cyberattack. We hereby provide details regarding the investigation findings and our response.

We have been contacting the affected individuals directly and sequentially; however, as of now, no secondary damage—such as unauthorized use of the information—has been confirmed.

We sincerely apologize for any inconvenience caused to our stakeholders.

1. Overview of the Case

On July 13, 2026, a system failure occurred at our company. To prevent the damage from spreading, we immediately took measures to shut down the affected systems and established an emergency response headquarters on the same day to launch an investigation.

Our investigation confirmed that some of our servers had been subjected to the cyberattack. Although the system shutdown measures impacted the inbound and outbound operations at our Group's refrigerated warehouses and the frozen food shipment operations, we have resumed normal operations at all locations as of July 24, 2026, following safety verification and the implementation of necessary measures.

Additionally, as personal information was stored on some of the affected servers, we submitted a report to the Personal Information Protection Commission Japan on September 11, 2026.

We are currently continuing to analyze the cause and investigate the scope of the impact with the support of external specialists, while also working to strengthen system security and monitoring capabilities to prevent a recurrence.

2. Regarding the applicable personal information (as of September 18, 2026)

The personal information confirmed to have been leaked as a result of the investigation is as follows:

Subjects	Items	Counts
Customers at the delivery destinations for delivery operations contracted by Nichirei Group companies	Name, address, and phone number	3,308
Officers and employees of our business partners	Company name, affiliation, job title, name, address, phone number, email address	6,849
Employees of the Group (including those who have left the company since 2021) and their family members, as well as job applicants.	Name, date of birth, gender, address, phone number, email address, employee number, salary and bonus information, status of residence, and personnel information such as department and transfers.	43,709

*Not every entry contains all the information listed in the "Item" column.

*Credit card information is not included.

Notice to Affected Individuals

We are contacting affected individuals directly and sequentially. In cases where direct notification is not possible—such as due to unknown contact details—this public announcement serves as the official notice.

At this time, we have not confirmed any unauthorized use of the leaked data; however, please continue to exercise caution regarding suspicious emails, SMS messages, or phone calls that purport to be from our company, public agencies, or financial institutions.

If you receive any suspicious communications, please refrain from accessing any included URLs, providing personal information, or opening attached files.

Additionally, if you encounter any suspicious activity or suspect unauthorized use of personal information related to this matter, please contact the inquiry desk listed below.

Nichirei Group Inquiry Desk Regarding Personal Information

Email address : N1000X074@nichirei.co.jp

Should any further instances of personal information leakage be confirmed, we will promptly notify the affected individuals and take appropriate measures in accordance with laws and regulations regarding the protection of personal information.

3. Future Response

In response to this incident, we are committed to further strengthening our cybersecurity and preventing a recurrence by, for example, enhancing security standards across the entire Group and reviewing our monitoring systems.

We will also further review our business continuity plans to ensure that the impact is minimized in the unlikely event of a future incident.

Once again, we sincerely apologize for the significant inconvenience and concern this matter has caused to our stakeholders.

<Inquiries>

Nichirei Corporation

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